

**ENERGY CRISIS  
- EMERGENCY HELP  
AVAILABLE  
Contact Details**

If you are worried you can't afford to top up your pre-payment meter contact your energy supplier straight away quoting:

- Your Meter Number
- Billing Details
- Address and Post Code
- 'friendly hours' credit if top-up points are closed and your meter is running low. You can access this overnight, at weekends and on public holidays

**Citizens Advice Bureau**

- Whitchurch Civic Centre,  
High Street SY13 1AX
- Tel: 0808 278 7894
- [citizensadvice.org.uk](http://citizensadvice.org.uk)

**National Debt Helpline  
0808 808 4000**

**Community Resources  
(Community Council of  
Shropshire)**

- Tel: 01743 360641
- [enquiries@community-resource.org.uk](mailto:enquiries@community-resource.org.uk)
- [www.community-resource.org.uk](http://www.community-resource.org.uk)

**Marches Energy Agency –  
MEA (Shropshire Warm  
Homes)**

- Tel: 0800 112 3743
- [advice@mea.org.uk](mailto:advice@mea.org.uk)

For energy advice and  
information – possible  
availability of obtaining  
vouchers contact

**Ofgem.gov.uk**

(information-  
consumers/energy-advice-  
households/getting-help-if-  
you-cant-afford-your-  
energy-bills)